



Strategic Vision by 2026

The Leadership Group agreed on the key characteristics and components that will define McLean Care by 2026:

1. Enduring platform for Service Excellence

McLean Care will continue to invest in our people, services, systems and processes to consolidate our strong foundations and continue to build an operational platform that delivers service excellence - ensuring residents and clients achieve the best possible outcomes.

2. Organisational Growth and Success

McLean Care will continue with a targeted growth and expansion strategy of its aged and community services with the aim of continuing to support residents and clients as a national provider.

3. Enhanced Experiences Through Innovation

McLean Care will prioritise investment in innovative solutions that support the delivery of service excellence in aged and community services to ensure residents and clients have the best possible outcomes.